

# LAKELAND DESIGN

ORDER DATE: ..... / ..... / .....

ORDER NUMBER: .....

**THANK YOU FOR SHOPPING AT LAKELANDESIGN.COM.AU IF YOU WOULD LIKE TO RETURN AN ITEM WITHIN 14 DAYS OF DELIVERY, PLEASE ENCLOSE THIS FORM TO ALLOW US TO PROCESS YOUR RETURN AS PROMPTLY AS POSSIBLE.**

1. If you would like to return your online order, simply fill in the form below and send it back to us at Lakeland Online Returns - Lakeland Online Returns 1/78-80 Bayfield Road, Bayswater VIC 3153 with the item/s you wish to return within 14 days of delivery.
2. Please ensure you provide a reason code for each item/s return, see below.
3. Please attach the printed label below to the outside of your return parcel for prompt processing (ensure you remove any existing labels).
4. Returns can take up to 10 working days to be delivered to our distribution centre and up to an additional 7 working days for your bank to process the refund.
5. Once we have processed your return, we will notify you via the email address provided with your original online order.

### ONLINE RETURNS

Please note, we no longer offer an exchange service for online orders. If you wish to exchange an item, we encourage you to return your unwanted item with this form and receive a refund. To receive your new items faster, we encourage you to simply place a new order.

### DELIVERY & RETURNS NOTE

QTY	RETURN QTY	DESCRIPTION	COMMENTS

### REASON FOR RETURN:

.....  
.....

### FURTHER INFORMATION:

Please contact our customer service team by email [online@lakelanddesign.com.au](mailto:online@lakelanddesign.com.au), via telephone +61 3 9720 5258.



ORDER NUMBER:  
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# LAKELAND DESIGN

Lakeland Online Returns  
1/78-80 Bayfield Road  
Bayswater VIC 3153

AFFIX  
POSTAGE  
STAMP  
HERE